



Received orders? Start here.

A practical starting point for checking debts, leases and everyday contracts when military orders arrive.

01 Check the service on your orders

Find the authority and dates for this period of service. Guard and Reserve duty can follow different rules. Use the guide to check the exact conditions; orders alone do not settle every benefit.

[Guard and Reserve guide](#)

02 Match each bill to its next step

Review credit cards and loans opened before the qualifying service period, housing and vehicle leases, and phone or other service contracts. Use the creditor or servicer named on each current statement. Each protection has its own conditions.

[Build an account checklist](#) / [Moving with orders](#)

03 Prepare, review and send it yourself

For a federal interest-cap request, check your dates, write your request and add proof of service. Confirm the destination and keep a delivery record. Service not started? Use your provider's process; our request tool needs a service period that has begun.

[Prepare a basic request](#) / [Estimate possible interest relief](#)

A court deadline or threat to your home or vehicle?

Seek legal help now. justice.gov/servicemembers/how-we-can-help

Orders First does not collect your orders or statements, send your request, or track a response. Your provider decides eligibility and the final adjustment.

ordersfirst.com/resources

Open the links, get the latest guides, or print your account checklist.

